

# CyberPilot

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**Guide: Whitelisting using Mail Connector**

# Intro: Whitelisting using Mail Connector

A Microsoft Mail Connector creates a direct connection between the CyberPilot phishing email server and your email server. This direct connection bypasses all your other email tools and enables the email to be delivered directly to your users' inboxes

## **Chapters**

1. Information needed
2. Configure Mail Connector
3. Tell your Customer Success Manager

# Part 1: Information Needed

Together with CyberPilot you have chosen a **sender domain**, which is the email address that the email will be sent from.

- IP: 3.75.105.111
- Simulation URL: [link120623.dk](#)
- The **sender domain** is: **example.dk**

**Part 2:**

# **Configure Mail Connector**

# Configure Mail Connector

## Step 1: Click "Exchange message trace"

The screenshot shows the Microsoft Defender console interface. The left navigation pane is expanded to show the 'Exchange message trace' option. A red arrow points to this option with the text '(1) Click "Exchange message trace"'. The main content area displays the 'Advanced delivery' page, which includes a breadcrumb trail 'Policies & rules > Threat policies > Advanced delivery', a title 'Advanced delivery', and a table of configuration items for a phishing simulation.

Microsoft Defender Search

Policies & rules > Threat policies > Advanced delivery

### Advanced delivery

Configure IP addresses, sender domains and URLs that are used as part of your phishing simulation email. These email messages are delivered unfiltered. [Learn more](#)

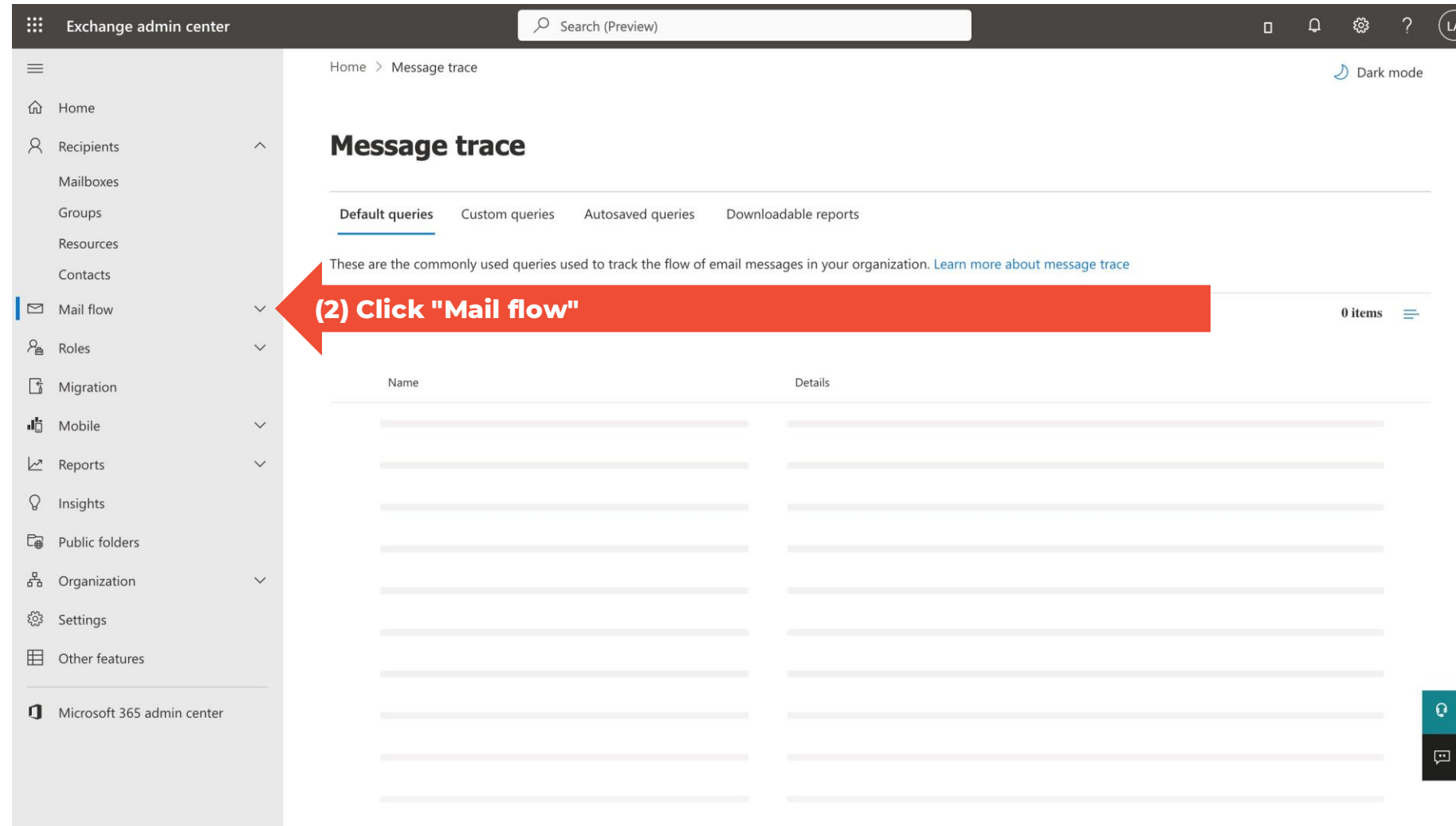
SecOps mailbox Phishing simulation

Edit Refresh 6 items

Value	Type	Date
3.75.105.111	Sending IP	Feb 10, 2024 5:32 PM
link120623.dk	Domain	Feb 10, 2024 5:32 PM
cyberdomain.com	Domain	Feb 10, 2024 5:32 PM
openopinion.dk	Domain	Feb 10, 2024 5:32 PM
		Jan 26, 2024 1:59 PM
cyberdomain.dk	Allowed Simulation URL	Jan 26, 2024 1:59 PM

# Configure Mail Connector

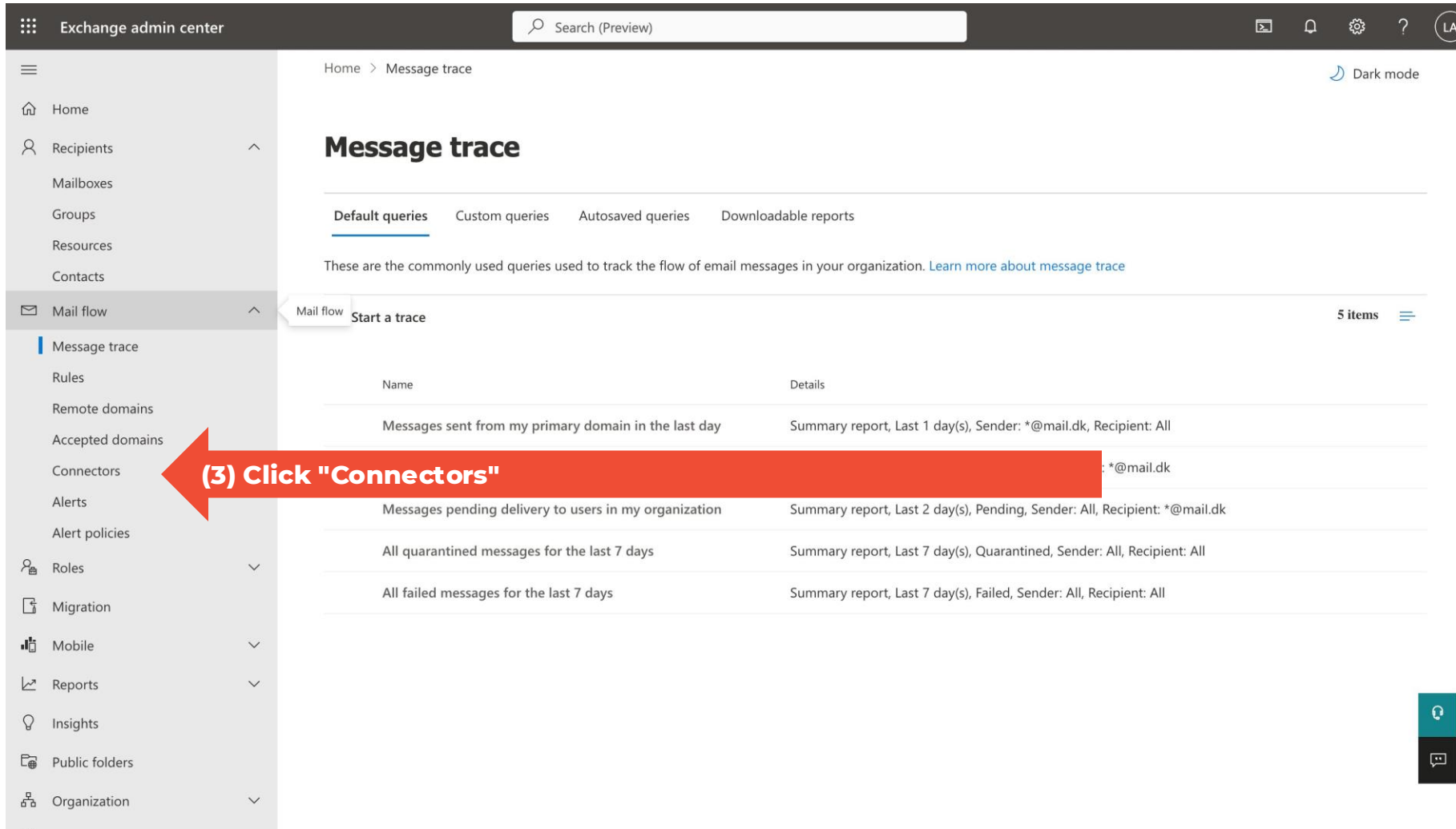
## Step 2: Click "Mail flow"



The screenshot displays the Exchange admin center interface. The top navigation bar includes the 'Exchange admin center' title, a search bar labeled 'Search (Preview)', and utility icons for home, notifications, settings, help, and user profile (LA). The left-hand navigation pane lists various administrative sections: Home, Recipients, Mailboxes, Groups, Resources, Contacts, Mail flow, Roles, Migration, Mobile, Reports, Insights, Public folders, Organization, Settings, and Other features. The 'Mail flow' option is highlighted with a blue bar and a downward arrow. A red arrow points to this 'Mail flow' option, with the text '(2) Click "Mail flow"' overlaid on it. The main content area shows the 'Message trace' page, which includes a breadcrumb 'Home > Message trace', a 'Dark mode' toggle, and tabs for 'Default queries', 'Custom queries', 'Autosaved queries', and 'Downloadable reports'. Below the tabs is a text block: 'These are the commonly used queries used to track the flow of email messages in your organization. [Learn more about message trace](#)'. Below this is a table with two columns: 'Name' and 'Details'. The table is currently empty, showing '0 items' on the right. At the bottom right of the interface, there are two floating action buttons: a refresh button and a help button.

# Configure Mail Connector

## Step 3: Click "Connectors"



Exchange admin center

Search (Preview)

Home > Message trace

Dark mode

### Message trace

Default queries Custom queries Autosaved queries Downloadable reports

These are the commonly used queries used to track the flow of email messages in your organization. [Learn more about message trace](#)

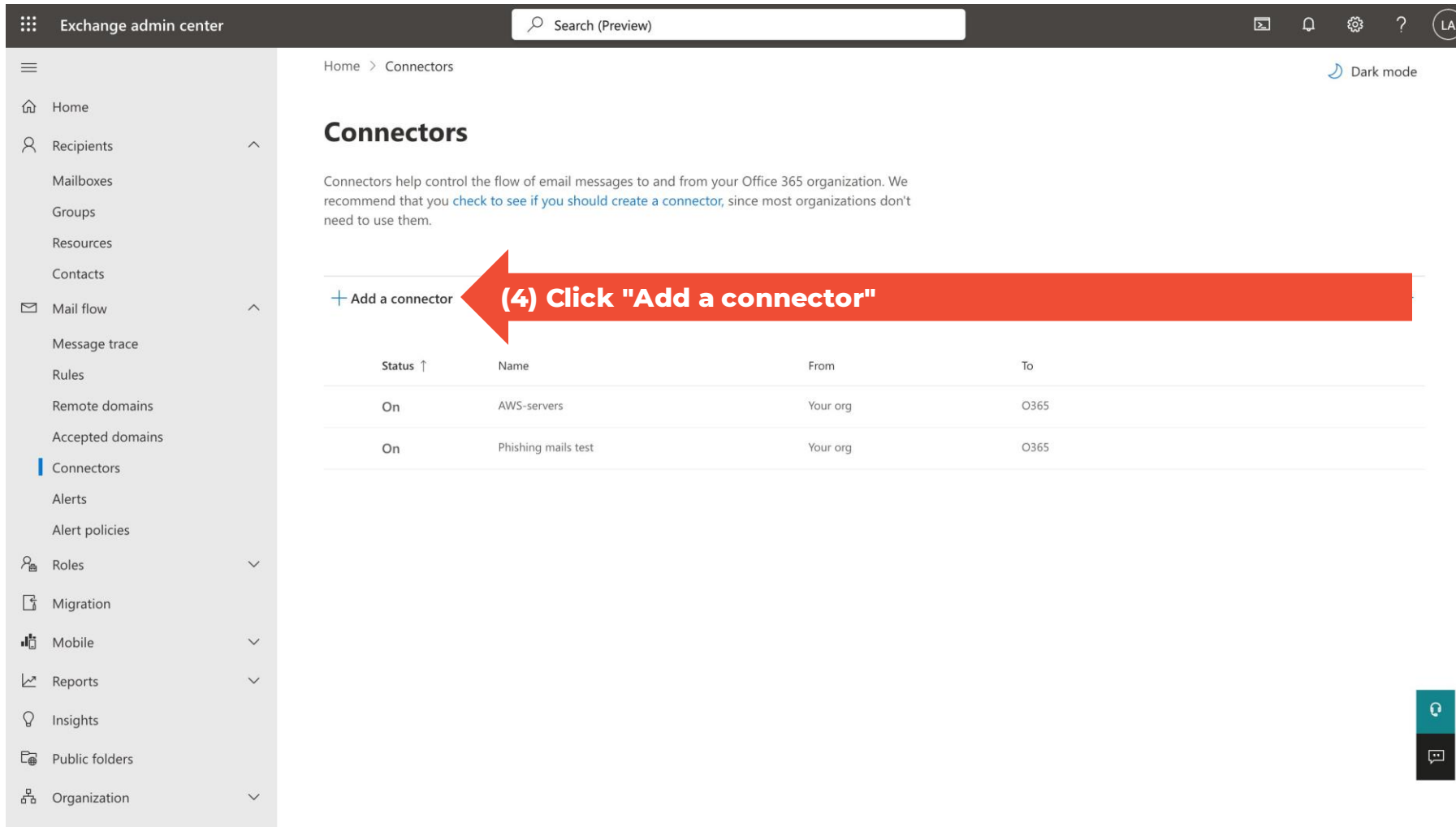
Mail flow Start a trace 5 items

Name	Details
Messages sent from my primary domain in the last day	Summary report, Last 1 day(s), Sender: *@mail.dk, Recipient: All
Messages pending delivery to users in my organization	Summary report, Last 2 day(s), Pending, Sender: All, Recipient: *@mail.dk
All quarantined messages for the last 7 days	Summary report, Last 7 day(s), Quarantined, Sender: All, Recipient: All
All failed messages for the last 7 days	Summary report, Last 7 day(s), Failed, Sender: All, Recipient: All

**(3) Click "Connectors"**

# Configure Mail Connector

## Step 4: Click "Add a connector"



The screenshot shows the Exchange admin center interface. The left sidebar contains navigation options: Home, Recipients, Mailboxes, Groups, Resources, Contacts, Mail flow, Message trace, Rules, Remote domains, Accepted domains, Connectors (highlighted), Alerts, Alert policies, Roles, Migration, Mobile, Reports, Insights, Public folders, and Organization. The main content area is titled 'Connectors' and includes a search bar, a 'Dark mode' toggle, and a list of connectors. A red arrow points to the '+ Add a connector' button, with the text '(4) Click "Add a connector"' overlaid on it.

Exchange admin center

Search (Preview)

Home > Connectors

Dark mode

### Connectors

Connectors help control the flow of email messages to and from your Office 365 organization. We recommend that you [check to see if you should create a connector](#), since most organizations don't need to use them.

+ Add a connector

Status ↑	Name	From	To
On	AWS-servers	Your org	O365
On	Phishing mails test	Your org	O365



# Configure Mail Connector

**Step 5:** Choose "Partner organization"

**Step 6:** Click "Next"

Exchange admin center

Home > Connectors

## Add a connector

**New connector**

- New connector
- Name
- Authenticating sent email
- Security restrictions
- Review connector

### New connector

Specify your mail flow scenario, and we'll let you know if you need to set up a connector.

**Connection from**

- Office 365
- Your organization's email server
- Partner organization

**Connection to**

- Office 365

[Next](#)

**(5) Choose "Partner organization"**

**(6) Click "Next"**

# Configure Mail Connector

**Step 7:** Type a name of the connector, E.g., CyberPilot phishing simulation

**Step 8:** Click "Next"

Exchange admin center

Home > Connectors

## Connectors

Connectors help recommend that you need to use them.

+ Add a connector

Status

On
On

**Add a connector**

- New connector
- Name**
- Authenticating sent email
- Security restrictions
- Review connector

## Connector name

This connector allows your partner organization or service provider to send messages to Office 365 securely.

**Name \***

CyberPilot phishing simulation

**Description**

What do you want to do after connector is saved?

Turn it on

Back Next

# Configure Mail Connector

**Step 9:** Choose "By verifying the IP address"

**Step 10:** Type in our IP **3.75.105.111** and click "+"

**Step 11:** Click "Next"

The screenshot shows the Exchange admin center interface. On the left is a navigation pane with 'Connectors' selected. The main area is titled 'Add a connector' and shows a progress bar with five steps: 'New connector', 'Name', 'Authenticating sent email' (current step), 'Security restrictions', and 'Review connector'. The 'Authenticating sent email' section asks 'How do you want Office 365 to identify your partner organization?' and provides two options: 'By verifying that the sender domain matches one of the following domains' and 'By verifying that the IP address of the sending server matches one of the following IP addresses, which belong to your partner organization'. The second option is selected. Below it is a text input field containing 'Example: 10.5.3.2 or 10.3.1.5/24' and a blue '+' button. The IP address '3.75.105.111' is entered below the field. At the bottom, there are 'Back' and 'Next' buttons.

**(9) Choose authenticating by verifying the IP address**

**(10) Type in our IP 3.75.105.111 and click "+"**

**(11) Click "Next"**

# Configure Mail Connector

**12:** Remove all restrictions by unchecking the checkboxes

**13:** Click "Next"

The screenshot shows the Exchange admin center interface. On the left is a navigation pane with 'Connectors' selected. The main area is titled 'Add a connector' and shows a progress bar with three steps: 'New connector' (checked), 'Name' (checked), and 'Authenticating sent email' (checked). The current step is 'Security restrictions', which asks 'What security restrictions do you want to apply?'. There are two unchecked checkboxes: 'Reject email messages if they aren't sent over TLS' and 'And require that the subject name on the certificate that the partner uses to authenticate with Office 365 matches this domain name'. Below these is a text input field with the example 'contoso.com or \*.contoso.com'. At the bottom, there are 'Back' and 'Next' buttons. A red arrow points from the 'Next' button to the right, and another red arrow points from the left towards the checkboxes.

**(12) Remove all restrictions by unchecking the checkboxes**

**(13) Click "Next"**

# Configure Mail Connector

## Step 14: Click "Create connector"

The screenshot shows the Exchange admin center interface. On the left is a navigation pane with 'Connectors' selected. The main area is titled 'Add a connector' and shows a progress bar with five steps: 'New connector', 'Name', 'Authenticating sent email', 'Security restrictions', and 'Review connector'. The 'Review connector' step is active. The right pane displays the configuration details for the connector, including the mail flow scenario (From: Partner organization, To: Office 365), the name (CyberPilot phishing simulation), and the status (Turn it on after saving). At the bottom, there are 'Back' and 'Create connector' buttons. A red arrow points to the 'Create connector' button with the text '(14) Click "Create connector"'. The 'CyberPilot' logo is visible in the bottom right corner.

# Configure Mail Connector

## Step 15: Click "Done"

The screenshot shows the Exchange admin center interface. On the left is a navigation pane with 'Connectors' selected. The main content area is titled 'Add a connector' and displays a progress checklist with five items, all marked with green checkmarks: 'New connector', 'Name', 'Authenticating sent email', 'Security restrictions', and 'Review connector'. A green notification bar at the top right of the main area says 'Connector created' with a checkmark icon and a link to 'Add another connector'. At the bottom center, a blue 'Done' button is highlighted by a large red arrow pointing to it from the right. The arrow contains the text '(15) Click "Done"'. A table with a 'Status' column is partially visible on the left side of the main area.

Status
On
On
On

## **Part 3:**

**Tell your Customer Success Manager you have set up the mail connector.**

**Then you will get a test email to check that it worked.**