

**Guide: Whitelisting using Advanced delivery** 

# Intro: Whitelisting guide for Phishing Simulation

- The guide relates to Microsoft Defender.
- This guide is for administrators to help whitelist IP, domains and simulation urls in advanced delivery in order to run phishing simulations for the organization's users.



# Step 1: Information needed

- Together with CyberPilot you have chosen a **sender domain**, which is the email address that the email will be sent from.
- IP: 3.75.105.111
- Simulation URL: <u>link120623.dk</u> and <u>cyberdomain.com</u>

The **sender domain** is: exemple.dk



Step 1: Go to your Defender admin in Microsoft <u>https://security.microsoft.com/</u>
Step 2: Click on "Policies & Rules"

÷	→ C 😅 security.micro	osoft.co	(1) Go to https://security.microsoft.com/	🖈 💽 🛢 🍳 🖸
	Microsoft Defender			ළ සු
≡				
命	Home		Home	
$\bigcirc$	Incidents & alerts	$\sim$		
[¢	Hunting	~		Welcome to Microsoft
ŝ	Actions & submissions	$\sim$		Defender
(L	Threat intelligence	$\sim$		Derender
Ø	Secure score			
	Learning hub			Intro Next steps Give feedback
ŕĽŕ	Trials			Respond to threats and manage security across your identities, data, de
ංශී	Partner catalog	$\sim$		apps, cloud and infrastructure. <u>Learn more about the unified experience</u>
	Email & collaboration	~		Next Close
	Review			${ m III}$ Guided tour $ arsigma                   $
E	Exchange message trace			
	Policies & rules (2)	click o	on Policies & Rules	

#### Step 3: Click on "Threat policies"

III Mic	crosoft Defender	,	
=			
命 Hom	ne	Policies & rules	
🛈 Incid	dents & alerts	Set up policies to manage devices, protect against threats, and receive alerts about various activities in your organization.	Learn more
🗭 Hunt	ting	× 1	
🗎 Actio	ons & submissions	Name	
🕼 Threa	at intelligence	Threat policies (3) Click on Threat policies	
😨 Secu	ure score	Alert policy	
he Learr	ning hub		
ඒ Trials	s	Activity alerts	
ංලී Partn	ner catalog	~	
🖾 Emai	il & collaboration		
🗄 Revie	ew		
🕼 Excha	nange message trace		
Polici	cies & rules		
🛆 Clou	ıd apps	^	
	id discovery	ciesandrules?tid=2fd8b3b8-9ae6-445e-a4bf-e8929eea0ebc	

#### Step 4: Click Advanced delivery

	Microsoft Defender			✓ Search	ళి	🕸 ? (LA)
≡			Policies & rules > Threat poli	cies		
命	Home					
$\bigcirc$	Incidents & alerts	$\sim$	Threat polici	es		
ß	Hunting	$\sim$				
Î	Actions & submissions	$\sim$	Templated policies			
ß	Threat intelligence	$\sim$	Preset Security Poli	ies	Easily configure protection by applying all policies at once using our recommended protection templates	
₽	Secure score		Configuration analy	zer	Identify issues in your current policy configuration to improve your security	
Re	Learning hub					
Ů	Trials		Policies			
ංශ්	Partner catalog	~	👌 Anti-phishing		Protect users from phishing attacks, and configure safety tips on suspicious messages.	
	Email & collaboration	~	Note: Second Sec		Protect your organization's email from spam, including what actions to take if spam is detected	
E	Review		🛣 Anti-malware		Protect your organization's email from malware, including what actions to take and who to notify if malware is det	ected
	Exchange message trace					
	Policies & rules		Rules			
			Tenant Allow/Block	Lists	Manage allow or block entries for your organization.	
	Cloud apps	^	C Email authenticatio	settings	Settings for Authenticated Received Chain (ARC) and DKIM in your organization.	
	Cloud discovery		⊖ = Advanced delivery	(4) Click Adv	vanced delivery	
	Cloud app catalog		Enhanced filtering		Configure Exchange Online Protection (EOP) scanning to work correctly when your domain's MX record doesn't ro	ute email to EOP first
Ê	Governance log		Quarantine policies		Apply custom rules to quarantined messages by using default quarantine policies or creating your own	
	Policies	$\sim$	100 A			

#### **Step 5:** Go to Phishing simulation

	Microsoft Defender			°°	ŝ	? (LA)
≡		Policies	k rules > Threat policies > Advanced delivery			
命	Home					
$\bigcirc$	Incidents & alerts	<ul> <li>Adv</li> </ul>	anced delivery			
ß	Hunting	∽ Specify de	dicated mailboxes that are used by security teams to collect and analyze unfiltered messages (both good and bad). Email sent to these mailboxes is deliv	vered unf	filtered. L	<u>earn</u>
9	Actions & submissions	✓ more SecOre	mailbox Phishing simulation (5) Click Phishing simulation			
¢	Threat intelligence	~	mailbox Phishing simulation (5) Click Phishing simulation			
8	Secure score	🖉 Edit	🕐 Refresh	0 ite	ems 🚍	$\sim$
Q₽ ₽	Learning hub	Display nar	ne Email			
Ů	Trials					
ଂପ୍ତ	Partner catalog	~				
	Email & collaboration	^				
E	Review					
E	Exchange message trace					
<u>0</u>	Policies & rules					
0	Cloud apps	~	No SecOps Mailboxes Configured.			
	Cloud discovery		Select 'Add' to configure a mailbox or mailboxes to receive unfiltered messages (both good and bad). Use this SecOps mailbox for investigations and analysis.			
	Cloud app catalog		Add			
	Governance log					

#### Step 6: Edit simulation list

 $\sim$ 

::: Microsoft Defender		→ Search		ళ భి ? (				
=		Policies & rules $>$ Threat policies $>$ Advanced deliv	very					
<b>命</b> Home								
Incidents & alerts	$\sim$	Advanced delivery						
🕞 Hunting	$\sim$	Configure IP addresses, sender domains and URLs that	Configure IP addresses, sender domains and URLs that are used as part of your phishing simulation email. These email messages are delivered unfiltered. Learn more					
E Actions & submissions	$\sim$	SecOps mailbox Phishing simulation						
🕼 Threat intelligence	$\sim$							
Secure score		Edit (6) Click Edit		5 items 🛛 = 🗸				
မှု Learning hub		Value	Туре	Date				
ජී Trials		3.75.105.111	Sending IP	Feb 1, 2024 10:27 AM				
ංරි Partner catalog	$\sim$	link120623.dk	Domain	Feb 1, 2024 10:27 AM				
Email & collaboration	~	cyberdomain.dk	Domain	Feb 1, 2024 10:27 AM				
E Review		link120623.dk	Allowed Simulation URL	Jan 26, 2024 1:59 PM				
Exchange message trace		cyberdomain.dk	Allowed Simulation URL	Jan 26, 2024 1:59 PM				
Policies & rules								

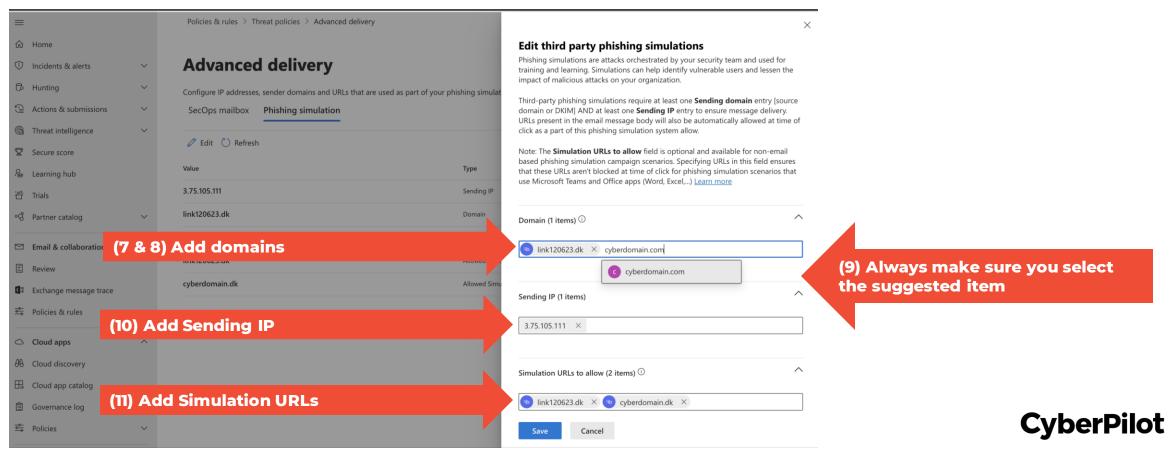
Cloud apps

A Cloud discovery

Cloud app catalog



Step 7: Add our domains: <u>link120623.dk</u> and <u>cyberdomain.com</u>
Step 8: Add the sender domain for the campaign see Step 1.
Step 9: Always make sure you select the suggested item
Step 10: Add sending IP. Our IP is <u>3.75.105.111</u>
Step 11: Add simulation URLs. Our URLs are: <u>link120623.dk</u> and <u>cyberdomain.com</u>



#### Step 12: Click Save

: Microsoft Defender		✓ Search			\$ \$	? (i
		Policies & rules > Threat policies > Advanced delivery				>
ப் Home				Edit third party phishing simula	tions	
D Incidents & alerts	~	Advanced delivery		Phishing simulations are attacks orchestrated by training and learning. Simulations can help ident impact of malicious attacks on your organization	ify vulnerable users and le	
B Hunting	$\sim$	Configure IP addresses, sender domains and URLs that are used as part of your phish	ing simulat			
Actions & submissions	$\sim$	SecOps mailbox Phishing simulation		Third-party phishing simulations require at least domain or DKIM] AND at least one <b>Sending IP</b> e	entry to ensure message de	elivery.
Threat intelligence	$\sim$			URLs present in the email message body will also click as a part of this phishing simulation system		at time of
Secure score		🖉 Edit 💍 Refresh		Note: The Simulation URLs to allow field is opt		
e Learning hub		Value	Туре	based phishing simulation campaign scenarios. S that these URLs aren't blocked at time of click fo	r phishing simulation scena	
🖞 Trials		3.75.105.111	Sending IP	use Microsoft Teams and Office apps (Word, Exc	el,) <u>Learn more</u>	
යි Partner catalog	~	link120623.dk	Domain	Domain (2 items) ①		^
2 Email & collaboration	~	cyberdomain.com	Domain		w	
Review		link120623.dk	Allowed Simu	e link120623.dk × c cyberdomain.com		
		cyberdomain.dk	Allowed Simu		openopinion.dk	
Exchange message trace				Sending IP (1 items)		$\sim$
Folicies & rules						
Cloud apps	^			Simulation URLs to allow (2 items) $^{}$		$\sim$
heta Cloud discovery						
Cloud app catalog						
Governance log						
Dolicies	~	(12) Click Save		Save Cancel		

#### Step 13: Click Close

::: Microsoft De	efender	✓ Search		e <sup>o</sup> 9 (14)
=		Policies & rules $\rightarrow$ Threat policies $\rightarrow$ Advanced delivery		×
命 Home				Changes to phishing simulation override saved.
① Incidents & alert	ts 🗸 🗸	Advanced delivery		
🕞 Hunting	$\sim$	Configure IP addresses, sender domains and URLs that are used as part of you	r phishing simulat	Domain
😫 Actions & subm	issions 🗸 🗸	SecOps mailbox Phishing simulation		Added 1 cyberdomain.com
Threat intelligen	nce 🗸 🗸	🖉 Edit 🕐 Refresh		
Secure score		V Edit V Kerresh		Removed 1 cyberdomain.dk
he Learning hub		Value	Туре	Sending IP
එ් Trials		3.75.105.111	Sending IP	Added 0
ଂଟି Partner catalog	~	link120623.dk	Domain	Auteu o
🖾 Email & collabo	ration ^	cyberdomain.dk	Domain	Removed 0
E Review		link120623.dk	Allowed Simu	Simulation URLs to allow
Exchange messa	age trace	cyberdomain.dk	Allowed Simu	Added 0
Policies & rules				Removed 0
Cloud apps	^			
A Cloud discovery				
Cloud app catalo				
Governance log				
Policies	~	(13) Click Close		Close

# For those of you who have additional levels of anti-spam security

You may find that you have whitelisted according to the steps above, but the phishing simulation test emails still are not getting through.

This is likely because your organization has **additional levels of anti-spam security** from third party providers, e.g., Vipre, Sophos, Crowdstrike, etc.

If this is the case, then you can configure a "partner connector" in addition to the steps in this guide. See the guide on connectors.



#### Next step (only if phishing simulation test emails still don't get through): Check your domain

There are several tools that you can use to check the various layers of anti-spam filtering that your organization uses. Here's a tool that we like.

Check with <u>mx toolbox</u> to learn more about which security measures you organization uses by typing your email domain.

Example: "Pref 0" is the first touchpoint of an email, and you can see that "outlook" is the protection before going to CyberPilot. This means that we only need to follow the steps in this guide.

#### SuperTool Beta7

